

# Minimum System Requirements

The minimum and recommended system specifications for new printer platform/driver solutions have increased dramatically. Sawgrass continually assesses the minimum system requirements needed to run each of its desktop systems. As technology continues to advance for printer platforms, computers, and graphic software, these requirements are more critical than ever for optimum performance. Please consult with your distributor to ensure that you have an adequate computer system to effectively run not only the printer, but your chosen graphic software programs as well.

## Through our product development process and testing, we have found the following:

- Newer printers, graphic design programs and software require more RAM and processor speed than ever before. As a result, the minimum and recommended system specifications have increased.
- PowerDriver & SubliJet WinProfile (for SubliJet users), ChromaBlast Driver & ChromaBlast WinProfile (for ChromaBlast users), and ArTainium WinProfile (for ArTainium users) are all designed to work exclusively on Microsoft operating systems.
- SubliJet MacProfile (for SubliJet users), ChromaBlast MacProfile (for ChromaBlast users), and ArTainium MacProfile (for ArTainium users) are all designed to work exclusively on Macintosh operating systems.
- Legacy ArTainium ICC Profiles (for ArTainium users) are designed to work on either Microsoft operating systems or Macintosh operating systems.
- Additional RAM and/or processor speeds, greater than the minimum recommended values, may be required for large graphic files, higher resolution images and/or for wide format printing.

## Sawgrass Technologies system specifications for whole product solutions:

Each new product has both a well-stated minimum and recommended system specification that take into account the printer and graphic design programs that can/should be used with the system. *Sawgrass reserves the right to limit support to customers that use less than the minimum stated requirements.*

Sawgrass Minimum System Requirements				
	Windows XP <sup>1</sup>	Windows Vista <sup>1</sup>	Windows 7 <sup>1</sup>	MAC OS <sup>2</sup>
<b>Minimum RAM</b>	1 GB	2 GB	2 GB	2 GB
<b>Recommended RAM</b>	2 GB	4 GB	4 GB	4 GB
<b>Recommended CPU</b>	Pentium 4 2 GHz	Dual Core 2 GHz	Dual Core 2 GHz	Intel Dual Core 2 GHz
<b>Minimum Free Hard Drive Space</b>	10% Free	10% Free	10% Free	10% Free

Note: <sup>1</sup>Only Windows Professional, Business, Enterprise, and Ultimate Editions have been tested and approved  
<sup>2</sup>Only compatible with Intel systems running Macintosh OS 10.5 or later, current with the absolute latest Apple software updates

## Effects of using computer systems and graphics programs that are below the minimum recommended system requirements:

- Print speeds may be longer and therefore less economical to run.
- Larger graphic files may not print properly or at all.
- The computer may get 'hung up' or "time out" during the processing of the print command.
- Graphic design programs may be much slower to use.
- Print spooling may not work properly because of lack of computer or printer memory capacity.
- Graphics may not print correctly. Images may be cut off.
- Longer print times can lead to nozzle drops or banding.

Sawgrass Technologies, Inc. is a leading developer of digital printing technology for mass customization of products on a wide variety of surfaces – including fabrics, plastics, metals, films and ceramics.

Sawgrass offers global markets state-of-the-art systems for creating highly customized, high-quality full color images. As a total solution provider, Sawgrass combines patented digital ink formulations with advanced color management software and a consultative technical support team to meet the needs of production customers looking for profitable production of mass customized products.

Sawgrass is committed to delivering quality products that customers can trust. Our patented ink technologies are accompanied by strong internal support systems. Sawgrass invests heavily in R&D to continue our tradition of bringing advanced color solutions to the international marketplace.

Sawgrass Technologies' US Headquarters is in Charleston, SC and our European Headquarters is in Basel, Switzerland, with additional offices in Sheffield, England.

